# IDD-212GL/S User Manual

(Rev. 1.0)



Sinocastel Co., Ltd January, 2013



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#### 1. Introduction

IDD-212GL/S is an on-board intelligent diagnostic equipment, it is compatible with OBD II and SAE J1939/J1708 (Heavy duty) standard, it features real-time tracking, remote diagnosing and alarm reporting.

IDD-212GL/S is a plug and play device to the OBD II port, it captures position info, vehicle diagnostic data, diagnostic trouble codes, and reports them to the server, the server will analyze, store and display such info to users to have a general overview of their cars remotely.

#### **Packing List**

Parts name	Quantity	Note
IDD-212GL/S OBD Dongle	1	•
User Manual	1	•
USB Configuration Cable	1	0
G-Mouse (HT-166U)	1	0
Driving Behavior Monitor (HT-196)	1	0
OBD II extension cable	1	0
OBD-16 wiring harness	1	0
9-Pin deutsch wiring harness	1	0
6-Pin deutsch wiring harness	1	0

Note: • Standard configuration • Optional configuration

(Optional accessories will not be included if there is no indication in the order)



# 2. Specifications

#### 2.1 External Interface

Product appearance as follows:



#### **Standard OBD Connector**

It is used to connect to the 16 pin on-board Diagnostic Link Connector (DLC).

The vehicle OBD system is able to communicate with an external device which has the same protocol via this connector.

#### **G-Mouse Interface**

This is a multifunctional interface which is used for parameters configuration, connecting the G-Mouse or Driving Behavior Monitor.

#### SIM Card slot

It is used for inserting the SIM card.



#### 2.2 Status Indicator

Indicator	Color	Status
Power LED	Red	Solid on - Power on Fast blinking - Charging or no internal battery Slow blinking - Working with internal battery Solid off - In sleep
GSM LED	Orange	Slow blinking (on:64ms, off:2s) - Registered network Fast blinking (on:64ms, off:800ms) - No SIM card or Network searching Solid off - GSM off Solid on - GSM abnormal
OBD LED	Green	Blinking - Trying to communicate with OBD system Solid on - Successful OBD communication Solid off - No OBD communication
G-Mouse LED	Green	Blinking - GPS signal is good Solid on - Searching for GPS signal Solid off - GPS off
Buzzer		One beep - Power on Two beeps - Successful OBD communication Three beeps - Successful log in Four beeps - Trip end and stop OBD communication Five beeps - Power off Six beeps - Fail to access OBD system Five beeps (short beep) - Alarm indication



#### 2.3 Technical Parameters

Working voltage	9~36V DC	Average current	<150 mA@13.8V/27.6V
Positioning mode	GPS/A-GPS	Sleep current	<10mA@12V/24V
Position accuracy	5m CEP	Max current	<200mA@13.8V/27.6V
Velocity	≤0.1m/s	Working temperature	-30°C~+70°C
accuracy			
Data Transmission	GPRS/SMS	Storage temperature	-40°C~+85°C
GSM band	850/900/	Relative humidity	5%~95% (no frost)
	1800/1900MHz		
Dimension	63*50*28mm	Backup battery	100mAH lithium battery
	(L*W*H)		
Weight	50g		



# 3. Device Configuration

#### 3.1 PC Tool

Install the USB driver and PC Tool on your PC.

Connect the device to PC through USB configuration cable, open the OBD PC Tool after hearing one beep, click on "Help->Product type" and select "IDD-212GL/S".

🔯 New OBD Smart PCTool				_ X
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O Close Com Port COM	15 📑 Baudi	rate 115200 🔹	🥑 Clear	🛛 💽 Exit
Alarms Fixed Upload Ne	etwork Other	s Upgrade/Log		
<ul> <li>Speeding</li> <li>LowVoltage</li> <li>Power-on</li> <li>Towing</li> <li>FatigueDriving</li> <li>Power-off</li> <li>Collision</li> </ul>	<ul> <li>Beep</li> <li>Beep</li> <li>Beep</li> <li>Beep</li> <li>Beep</li> <li>Beep</li> <li>Beep</li> <li>Beep</li> </ul>	<ul> <li>Enable</li> <li>Enable</li> <li>Enable</li> <li>Enable</li> <li>Enable</li> <li>Enable</li> <li>Enable</li> <li>Enable</li> <li>Enable</li> </ul>	10.5 V	rm/h , ninutes
<ul> <li>RPM</li> <li>Temperature</li> <li>Acceleration</li> <li>Deceleration</li> <li>IdleEngine</li> <li>Emission</li> <li>QuickLaneChange</li> <li>SharpTurn</li> </ul>	<ul> <li>Beep</li> <li>Beep</li> <li>Beep</li> <li>Beep</li> <li>Beep</li> <li>Beep</li> <li>Beep</li> <li>Beep</li> <li>Beep</li> </ul>	<ul> <li>Enable</li> <li>Enable</li> <li>Enable</li> <li>Enable</li> <li>Enable</li> <li>Enable</li> <li>Enable</li> <li>Enable</li> <li>Enable</li> </ul>	98 98 9 0.4 9 0.6 9	y ninutes
🞯 Set 🛛 🖓 Read				
Ready	Send:0	R	eceive:0	

Select the correct serial port and baud rate (default is 115200), and then click on "Open" button in the tool bar to open the selected serial port.



Click on "Alarm", select required items and click on "Read" to get parameter values, e.g. sound indication, enable/disable status and threshold. Modify those values and click on "Set" to save new configuration into the device.

🔯 New OBD Smart PCTool				_ ×
<u>F</u> ile <u>H</u> elp				
Oclose Com Port COM	/15 ⊤ B	audrate 115200	🔽 🥑 Clea	ar 🚺 Exit
Alarms Fixed Upload Ne	etwork (O	thers Upgrade/L	og	
<ul> <li>Speeding</li> <li>LowVoltage</li> <li>Power-on</li> <li>Towing</li> <li>FatigueDriving</li> <li>Power-off</li> <li>Collision</li> </ul>	<ul> <li>✓ Beep</li> <li>✓ Beep</li> <li>✓ Beep</li> <li>○ Bep</li> <li>○ Beep</li> <li>○ Bep</li></ul>	o 🔽 Enable o Enable o Enable o Enable o Enable o Enable	120 10.5 240 4500	km/h v minutes rpm
	🗆 Beep		4500 98	°C
Temperature Acceleration	E Beep	_	0.4	g
Deceleration			0.4	g
IdleEngine	Beep		15	minutes
Emission	E Beer		1	
QuickLaneChange SharpTurn	🗆 Beer	D 🗌 Enable	0.4	g g
🮯 Set				
Ready	Send:	40	Receive:58	1



Click on "Fixed Upload", select required items and click on "Read" to get parameter values, e.g. enable/disable status and threshold. Modify those values and click on "Set" to save new configuration into the device.

🔯 New OBD Smart PCTool		_ X
<u>F</u> ile <u>H</u> elp		
🕑 Close Com Port COM5 📑 B	Baudrate 11520	00 👻 🥑 Clear 🔟 Exit
Alarms Fixed Upload Network (	Others Upgrad	le/Log
<ul> <li>✓ GPS</li> <li>✓ GPS Capture Interval</li> <li>✓ GPS Capture Number</li> <li>□ G-Sensor Capture Interval</li> <li>□ G-Sensor Capture Number</li> <li>□ Base Station Location</li> <li>□ PID</li> <li>✓ PID Capture Interval</li> <li>✓ PID Capture Number</li> <li>✓ PID Capture Number</li> <li>✓ Vehicle Supported PIDs</li> <li>0321</li> <li>0421</li> <li>0521</li> <li>0621</li> <li>0721</li> <li>0721&lt;</li></ul>		(2s~600s) (1~30) s (200ms~6000ms) (50~250) (2s~600s) (1~30) PIDs
1221		
🕼 Set 🛯 🖓 Read		
Ready Send	1:86	Receive:160



Click on "Network", select required items and click on "Read" to get parameter values, modify those values and click on "Set" to save new configuration into the device.

🄯 New OBD Smart PCTool 👘		_ X
<u>F</u> ile <u>H</u> elp		
Olose Com Port COM5	🔽 Baudrate 115200 👻 🥑 Clear [ 🧕	Exit
Alarms Fixed Upload Netwo	ork Others Upgrade/Log	
<ul> <li>SMS Maintenaince Key</li> <li>SMS Center Number</li> <li>Dial Mode</li> </ul>	IP Mode	
🗹 Domain	obd.livetelematics.com	
IP IP	113.98.241.66	
🗹 Port	11088	
🗹 APN	CMNET	
🗖 User		
Password		
A-GPS IP		
A-GPS Port	0	
Moblie Phone Setting		
Alarm SMS	🗖 Enable	
Phone 1	Function Standby	
Phone 2	Function Standby	
Phone 3	Function Standby	
Phone 4	Function Standby	
Phone 5	Function Standby	
Cat Cad		
🕼 Set 🏠 Read	Conditi 4 d	
Ready	Send:44 Receive:99	

Default network setting:

Items	Values	Items	Values
Dial Mode	Domain Mode	Domain	obd.livetelematics.com
IP	113.98.241.66	Port	11088
APN	cmnet	User, Password	None



Click on "Others", select required items and click on "Read" to get parameter values, modify those values and click on "Set" to save new configuration into the device.

🐼 New OBD Smart PCTool		_ X
<u>F</u> ile <u>H</u> elp		
Olose Com Port COM5	Baudrate 115200	🚽 🥑 Clear 🔟 Exit
Alarms Fixed Upload Networ	k Others Upgrade/L	g
Power-Save Mode	Full Power-Save	<u> </u>
Amounted Mileage	0	m
Device ID	00000001	
UTC time	2012-10-22 17:00:56	🛨 🗖 Synch UTC
🔽 Terminal Language	English	•
🗖 System beeps	🗆 Enable	
Device SW Version		
Device FW Version		
Reset to default value	Reset	
Amounted Fuel Consum	0	I
🔽 Engine Capacity	2	I
🔽 Fuel Type	Gas	•
Vehicle Plate		
Engine off Delay	30	s (5s~600s)
Vehicle VIN code		
DTC info.		
🞯 Set 🖾 Read		
Read Successfully6;Error0 Si	end:46	Receive:89



Click on "Upgrade/Log", click on "\_\_\_\_" button to select bin file, click on

"Upgrade," button to upgrade the firmware to new version. After finish upgrading there is a popup window prompt and the device reboots accompanied with a beep indication.

🔯 New OBD Smart PCTool	_ X
<u>File H</u> elp	
🕑 Close Com Port COM5 🔹 Baudrate 115200 🔹 🥑 C	lear 🚺 Exit
Alarms Fixed Upload Network Others Upgrade/Log	
Upgrade FW D:\216资料\IDD_216G01_S V1.0.9.2(升级 Upgrade Process	 Upgrade
HEX	Send
Receive Log · Hex · Ascii	
15c002fe50d0a404026000430303030303030303030303030303030303	3030303 e009fd60 0000000 0303100 la404026 0200000 0000000 0000000 0043030 0001630
Send Log 2801 d1faf774ff2c44a5e0a9e000008c0300109cc10720d4cd 000010840100107c1700107c090010340c00102588a41c1 1121f1480cf03bfb2a462146ee480cf0bffaed485438807f08k 2c447ee0a41c2688e84836380021c0f84710a0f84b1080f84 6e4a147300cf0e1f8a41cfaf738ff6ae02588a41c322d0cdc33 18300cf011fb2a462146d94818300cf094fafaf726ff2c4457ef 1c142d0cdc1521d3484b300cf0efa2a462146d0484b300cf0 13ff2c4444e02588a41c142d0cdc1521c94860300cf0ebfa2a c64860300cf06efafaf700ff2c4431e02588a41c102d0adc112	02d0edc o9faf74dff 4d10324 321dc48 02588a4 081fafaf7 a462146
🕼 Set 🖾 Read	
Read Successfully6;Error0 Send:56413 Receive:	3979



#### 3.2 SMS Instructions

SMS command is mainly for remote maintenance. The message content is text format. Default secret key is the last 6 digits of the device ID. The key can only be changed through PC Tool. SMS format is defined as follows:

#### 3.2.1 Set IP parameters:

\*SecretKey#set gprs#APN,User,Password,IP,Port\* e.g.: \*123456#set gprs#cmnet,,,113.98.241.66,11088\*

#### 3.2.2 Set IP parameters response:

\*set gprs#ok\*: success \*set gprs#fail\*: fail

#### 3.2.3 Read IP parameters:

\*SecretKey#get gprs#\*
e.g.: \*123456#get gprs#\*

#### 3.2.4 Read IP parameters response:

\*get gprs#APN,User,Password,IP,Port\*

#### 3.2.5 Set the domain parameters:

\*SecretKey#set domain #APN,User,Password,IP,Port\* e.g.: \*123456#set domain# cmnet,,,obd.livetelematics.com,11088\*

#### 3.2.6 Set the domain parameters response:

\*set domain#ok\*: success
\*set domain#fail\*: fail

#### 3.2.7 Read domain parameters:

\*SecretKey#get domain#\*

e.g.: \*123456#get domain#\*

#### 3.2.8 Read domain parameters response:

\*get domain#APN,User,Password,domain,Port\*



#### 4. Installation Instruction

4.1 SIM Card Installation

Remove the SIM card cover, insert the SIM card into the device and press gently, then insert the SIM card cover back.

#### 4.1.1 Remove the SIM card cover



4.1.2 Insert the SIM card into the device



4.1.3 Insert the SIM cover





#### 4.2 OBD Port

In general, the OBD port is located in the driver or passenger cabin, from the edge of dashboard on driver side to the border of 300mm. It is easy to touch by sitting in the driver's seat, the preferred location is within the area from steering post to the vehicle centerline.







#### 4.3 Device Installation



Park the car and make sure engine is off, connect the G-Mouse or Driving Behavior Monitor to the device.

Fix the G-Mouse or Driving Behavior Monitor on the dashboard horizontally, make sure no mental shielding above them.

Plug the device into OBD port, most heavy duties may need 9-Pin or 6-Pin deutsch wiring harness.

Start engine in 3 minutes after plugging the device into OBD port, or the device will go into tracker mode and no longer communicate with the vehicle any more.



#### 5. Functions

#### 5.1 OBD Protocols

The device supports all legislated OBD II protocols, it is also SAE J1939 and SAE J1708 compliant.

- ► SAE J1850-PWM
- ► SAE J1850-VPW
- ➢ ISO 9141-2
- ➢ ISO 14230-4 (KWP2000)
- ► ISO 15765-4 (CAN)
- SAE J1939 (Heavy duty)
- ➢ SAE J1587/J1708 (Heavy duty)

#### 5.2 Location Tracking

Real-time location tracking with optional G-Mouse or Driving Behavior Monitor.

#### 5.3 Diagnostic Data Reporting

The device is able to read variety of vehicle diagnostic data, including vehicle speed, engine RPM, engine coolant temperature, mass flow air, etc, and reports at most 10 types of diagnostic data to the server.

#### 5.4 DTCs Reporting

The device is able to read vehicle pending and stored DTCs, and freeze frame data. The backend server analyzes and displays the DTCs for users on time to avoid high repairing cost.

#### 5.5 Trip Mileage

At the end of the trip, device reports driving mileage to the server.

#### 5.6 Trip Fuel Consumption

At the end of the trip, device reports fuel consumption to server.

#### 5.7 Alarms Reporting

Below events can trigger alarms reports and accompanied with beep indication.

➢ High RPM





- ➢ High Speed
- Low Battery Voltage
- High Engine Coolant Temperature
- Hard Acceleration
- ➢ Hard Brake
- Sharp Turn (with optional Driving Behavior Monitor)
- Sharp Lane Changing (with optional Driving Behavior Monitor)
- Crash (with optional Driving Behavior Monitor)
- Long Engine Idle Time
- Fatigue Driving
- ➤ Towed
- High Exhaust Emission
- > Power On
- Power Off

#### 5.8 Driver Identification

With optional Driving Behavior Monitor the device is able to detect RFID cards and reports card IDs to the server.

#### 5.9 Tracker Mode

If the device fails to communicate with the vehicle or engine remains off for 3 minutes after device is plugged into OBD port, it will go into tracker mode. In tracker mode, device does not support diagnostic function, trip fuel consumption and some alarms reporting including high RPM, high engine coolant temperature, over engine idle time and high exhaust emission.

#### 5.10 Remote Configuration

Users can configure device or update firmware through website: <u>http://www.livetelematics.com</u>.

#### 5.11 SMS Configuration

Users can configure device via SMS commands.

#### 5.12 PC Tool Configuration



Users can configure device or update firmware through PC Tool.



### 6. FAQ

Q: Why my phone is unable to receive the alarm message via SMS?

- A: 1) Make sure the SIM card has SMS function.
  - Before install the SIM card, please check if the card still has a balance, and the SIM card should be installed properly according to the guide in this manual.
  - 3) Check whether the settings are correct and the alarm switch is on in the PC tool or in the platform.

Q: Does the device can read the TPMS's DTC information? (TPMS, Tire Pressure Monitoring System)

A: No, this product is based on the OBD system, it only reads information of the engine system.

Q: Does the device can upload the voltage value?

A : No, but it will send an low voltage alarm if the voltage is lower than the preset value.

Q: why there is no driving record after a trip?

A: The device need synchronize it's time with the server or GPS first, it can only start trip recording after synchronization is done.

Q: Why the device utters a "beep " tone every 30 seconds after it is installed?

A : This tone shows that the car has not been equipped with OBD system, or this product is not suitable for the car.

Q: Why there is driving record, but no track data?

A: Please confirm that you have bought a G-Mouse receiver;

Please make sure you have connected the G-Mouse receiver and it has been correctly installed, GPS upload switch should be on via PC tool or server.

Q:, Why dashboard lights are on after plugging in this device ? A:In this case, please remove the device and contact CASTEL.

Q: Why there are three beeps occurred sometime during the driving?



A: When the GPRS signal is not good, the device may reconnect the server and accompanied with three beeps.

If there are any more questions, please contact CASTEL's technical support team.



# 7. Disclaimer

This user manual only applies to IDD-212GL/S device.

The device is compatible with OBD II standard, it is also SAE J1939 and J1708 compliant. While some vehicles are not following those standards. Therefore CASTEL can not guarantee the OBD performance of the device with every vehicle.

G-Mouse receives and tracks satellite signal continually. The poisoning function may be affected in electromagnetic shielding area or bunker place.

The device has a built-in wireless communication module. It should be used as far as possible away from fuel depots, chemical plants and other areas could cause an explosion. Most sensitive to external RF sites (such as gas stations, hospitals and school, etc.) may be equipped with radio frequency jamming equipment, some functions may be affected in the interference area.

As the device transmits data via GPRS, please use the SIM card which supports GPRS data service and make sure that the account balances is sufficient. Do not use any SIM card which is restricted by region.

To make sure the products works well, please use the original accessories.

This manual is based on the "as-is" situation. CASTEL will not guarantee the accuracy, reliability and content of the handbook. Also Castel reserves the right to amend or withdrawn this manual without any prior notification.



# 8. Warranty

If product got quality problem within the warranty period, please bring the product together with a valid warranty card and purchase invoice to the dealer for checking. Please do not disassemble this product, this may result in damage, CASTEL will not be responsible for those problem.

1 year of warranty since purchase time and life-long maintenance. For Failure or damage due to incorrect operation or not following the instruction, CASTEL will provide paid maintenance within warranty period.

User name:	
Contact number:	
Address:	
Post code:	
Purchasing date:	
Serial number:	
Remark:	

Please keep this card carefully in order to better serve you.

Distributor (Company Chop):



#### **Maintenance Records**

Product Model:

Date	Faults and maintenance of records		Maintenance	User
	Fault Description	Maintenance	(Signature)	(Signature)

Note: This form must be carefully completed.



#### 9. Statement

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Address: 5/F, 5th Building, Software Park, 2nd Keji,C.,3rd, Road, Hi Tech Park, Shenzhen, China
Postcode: 518057
Tel: (86)755-86156349
Fax: (86)755-86169366
http://www.sinocastel.com